



UPDATE: SOLUTION & DEFINITIVE MEASURE

**QSA 160 A plug-in switch with fuse holders size DIN00
(100 - 160 A) and all other Eaton Plug-in units**

This leaflet is part of our letter with reference qsapiu_122018 dated December 2018.



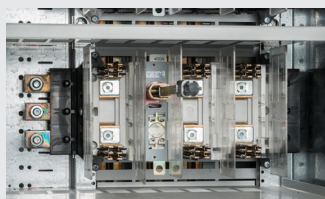
Powering Business Worldwide

Product range

The investigation into the cause of possible cracking in the **QSA Plug-in unit 160 A** has been extended to **QSA 250 - 630 A Plug-in units and all other Eaton Plug-in units**. This applies to the following product range:



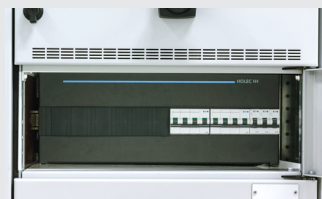
**QSA 160 A
Plug-in unit**



**QSA 250 - 630 A
Plug-in unit**



**MCCB
Plug-in unit**



**MCB Variable
Plug-in unit**

The conclusion of this study led to the following **overall measure**, namely:



All Plug-in units may not be removed in an energized condition!

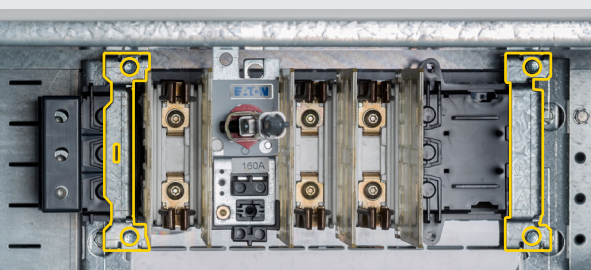
Above measure applies to installed Plug-in units as well as to the new Plug-in units.

Solution and instructions

For the already installed Plug-in units we offer the following solution and instructions:

QSA 160 A Plug-in unit

1. Fixation of the already installed Plug-in units by installing **reinforcement brackets**.
2. If fixation is not possible by using reinforcement brackets, the Plug-in units **need to be replaced**.



For the replacement Eaton will make you a customized offer.

After above mentioned modifications the Plug-in units can be operated normally, **but not removed in energized condition**.

QSA fixed with brackets

All other Plug-in units

Further research has shown that these Plug-in units can be operated normally, **but not removed in energized condition**.

Instruction stickers

Enclosed you find instruction stickers that you have to place on the outside of your low-voltage installation immediately in the proximity of the main switch.



Instruction sticker outside of the installation

Register

In order to prepare you and us properly for the execution of the work, it is important that Eaton has the most recent (technical) data of your electrical installation with Plug-in units.

1. Therefor we ask you **to register this information via the webpage below.**
2. **After registration we will then contact you** to coordinate and discuss the next steps with you.

www.eaton.nl/qsapiu



Questions?

If you have any questions, you can contact our QSA PIU team via e-mail. Would you prefer a phone call, please indicate this in your e-mail.

qsapiu@eaton.com

