

Quick guide

Through its extensive channel network Eaton offers a range of warranties and service extensions for plug-and-play and hardwired UPSs up to 200kVA power range. The different options available mean you can choose the most beneficial method to safeguard your equipment performance and reliability.

Extended Warranties for new UPS/ePDU

Warranty+

This service extends the standard warranty of your Eaton UPS/ePDU for **3 years**. (Standard warranty is 12 or 24 months depending on the model):

- During this period, the product is covered by a **standard exchange**
- Shipping costs covered by Eaton
- **Professional helpline**
- This offer covers both electronic parts and batteries

Warranty 5

This service extends the standard warranty to a total of **5 years**. (Standard warranty is 12 or 24 months depending on the model):

- During this period, the product is covered by a **standard exchange**
- Shipping costs covered by Eaton
- This offer **covers both electronic parts and batteries**
- **Professional helpline**

Warranty Advance

This service provides customers with a higher service level compared to a standard warranty for 3 years:

- **1 on-site intervention** (in case of breakdown) during the first 2 years, simply by contacting the call centre in your country
- **1 maintenance visit** in the last year
- Technical updates
- A **professional, customised helpline** at your service
- **Emergency response** (travel to site within 8 hours)

Eaton Extended Warranties can be bought only during standard warranty or extended warranty period.

Services for running UPS/ePDU

Extend

This service gives peace of mind for **one additional year** after warranty period expiration:

- UPS/ePDU **standard exchange** on site
- **Professional helpline**
- Fast and efficient service wherever you are located
- Covers electronic parts and batteries

Battery+

This service provides the correct batteries for your UPS:

- Up to 3 KVA
- **High-speed efficient service** regardless of site location
- Standard **replacement of old batteries**
- Installation instructions for new batteries
- Safety instructions concerning handling of the batteries

Intervention

This distributed service provides an **Eaton technician** for UPS commissioning or a preventive maintenance visit:

- **Professional helpline** to offer support and book intervention dates
- Intervention service can be bought from Eaton resellers at any time during the life of your UPS
- This offer is not intended to be used as a repair service in case of UPS failure

Easy Battery+

This is a service product which is offering Eaton final customers a complete batteries tray to exchange their batteries. The whole batteries exchange process will be therefore much **quicker and safer** than swapping batteries one by one.

Register/activate your service product: www.eaton.eu/registration



Powering Business Worldwide

www.eaton.eu/upsservice

Extended Warranties for new UPS/ePDU

Product	Warranty+	Warranty5	Warranty Advance
Protection Station			
500/650/800	66811	W5001	-
Eaton 3S			
550/700	66811	W5001	-
Eaton Ellipse ECO			
500/650/800	66811	W5001	-
1200	66812	W5001	-
1600	66812	W5002	-
Eaton 5S			
550i/700i	66811	W5001	-
1000i	66812	W5001	-
1500i	66813	W5002	-
Eaton Ellipse PRO			
650/850	-	W5001	-
1200/1600	-	W5002	-
Eaton 5E			
500i/650i/850i	66811	-	-
1100i/1500i	66812	-	-
2000i	66813	-	-
Eaton 5SC			
500i/750i	66812	W5001	-
1000i	66813	W5002	-
1500i	66813	W5003	-
Eaton 5P			
650i/850i	66812	W5002	-
1150i/1550i	66813	W5003	-
650i Rack1U	66812	W5002	-
850i Rack1U	66813	W5003	-
1150i Rack1U/1550i Rack1U	66818	W5004	-
Powerware 5130			
1250	66813	W5003	-
1750	66818	W5004	-
2500/3000	66814	W5005	-
EBM 1750 RT	66813	W5002	-
EBM 3000 RT 2U & 3U	66813	W5003	-
Eaton 5PX			
1500	66818	W5004	-
2200/3000	66814	W5005	-
EBM	66813	W5003	-
Eaton EX			
700/1000/1000 RT2U	66818	W5004	-
1500/RT2U	66814	W5005	-
EXB 1000 - 1500/RT2U	66813	W5003	-
Eaton 9SX			
5/6kVA	66816	W5007	WAD001
8000/11000	66817	W5008	WAD001
EBM 180/240	66814	W5004	-

Product	Warranty+	Warranty5	Warranty Advance
Eaton 9130			
700	66813	W5003	-
1000	66818	W5004	-
1500	66814	W5004	-
2000	66814	W5005	-
3000	66815	W5005	-
5000/6000	66816	W5007	WAD001
1000 RM	66818	W5004	-
1500 RM/2000 RM	66814	W5005	-
3000 RM	66815	W5006	-
EBM 1000	66812	W5001	-
EBM 1500	66813	W5002	-
EBM 2000/3000	66813	W5003	-
EBM 6000	66814	W5005	-
EBM 1000 RM	66812	W5002	-
EBM 1500 RM	66813	W5002	-
EBM 2000 RM/3000 RM	66813	W5003	-
Eaton 9PX			
2200	66814	W5005	-
3000VA	66815	W5006	-
5/6kVA	66816	W5007	WAD001
8/11kVA	66817	W5008	WAD001
10/12 KVA	-	-	WAD001
16/22 KVA	-	-	WAD003
3:1 6/8/11kVA	66817	W5008	WAD001
EBM 180/ EBM 240/EBM 72	66814	W5004	-
Modular Easy 6000/11000	66814	W5004	-
Eaton 9E			
15/20 KVA	-	-	WAD001
Eaton 9155			
8/10 kVA	-	-	WAD001
12/15 kVA	-	-	WAD002
20/30 kVA	-	-	WAD003
Eaton 93 PM			
30 KVA/40 KVA	-	-	WAD004
50 KVA/60 KVA/80 KVA	-	-	WAD005
100 KVA/120 KVA	-	-	WAD006
150 KVA/160 KVA	-	-	WAD007
200 KVA	-	-	WAD008
Eaton 93 PS			
15/20 KVA	-	-	WAD002
30/40 KVA	-	-	WAD003
8/10 KVA	-	-	WAD001
(10+10) KVA	-	-	WAD003
(15+15) KVA/(20+20) KVA	-	-	WAD004
(8+8) KVA	-	-	WAD003
Eaton 9355			
8/10 kVA	-	-	WAD001
12/15 kVA	-	-	WAD002
20/30/40 kVA	-	-	WAD003
Eaton 93E			
15/20 KVA	-	-	WAD001
30KVA	-	-	WAD002
40/60/80 KVA	-	-	WAD003
100 KVA	-	-	WAD004
120 KVA	-	-	WAD005
160 KVA	-	-	WAD006
200 KVA	-	-	WAD007
Eaton ATS/ STS			
ATS 16 / ATS 16N / STS16	66813	W5003	-
ATS 30A Netpack	66814	W5004	-
Eaton Blade UPS			
Blade UPS	-	-	WAD003
Eaton ePDU G3			
ePDU G3 Basic (BA)	66811	W5001	-
ePDU G3 Metered Input (MI)/ In-Line-Metered (IL)	66813	W5002	-
ePDU G3 Metered Outlet (MO), Switched (SW),Managed (MA)	66814	W5004	-
Eaton FlexPDU & HotSwapMBP			
FlexPDU & HotSwapMBP	66811	W5001	-

Services for running UPS/ePDU

Product	Battery+	Extend	Intervention
Protection Center			
420/500/600	68760	68600	-
675/750	68765	68600	-
Eaton Protection Station			
500	68750	68600	-
650	68760	68600	-
800	68765	68600	-
3105			
3105 350/500	68750	68600	-
Eaton 3S			
550	68750	68600	-
700	68760	68600	-
Pulsar Ellipse			
1200	68753	-	-
300/500	68751	-	-
650/800	68752	-	-
Pulsar Ellipse Premium			
1200	68753	-	-
500	68751	-	-
650/800	68752	-	-
Pulsar Ellipse ASR			
Ellipse ASR	-	68600	-
Pulsar Ellipse MAX			
Ellipse MAX	-	68600	-
Pulsar			
1000	68762	-	-
1500	68767	-	-
700	68761	-	-
Powerware 5110			
1000VA	68761	68600	-
500 VA	68750	68600	-
700VA	68760	68600	-
Powerware 5115			
TOWER 500	68765	68600	-
TOWER 750	68761	68600	-
TOWER 1000	68766	68600	-
1400VA	68767	68601	-
RM 500	68771	68600	-
RM 750	68770	68600	-
RM 1000	68772	68600	-
RM 1500	68773	68601	-
Powerware 5125			
TOWER 1000	68766	68601	-
TOWER 1500	68763	68601	-
RM 1000/1500	68768	68601	-
EBM 1000/1500	68780	68601	-
2200	-	68601	-
Eaton Ellipse ECO			
500	68750	68600	-
650	68760	68600	-
800	68765	68600	-
1200	68761	68600	-
1600	68766	68600	-
Eaton 5S			
550i	68750	68600	-
700i	68760	68600	-
1000i	68766	68600	-
1500i	68767	68600	-
Eaton Ellipse PRO			
650	68760	68600	-
850	68765	68600	-
1200	68761	68600	-
1600	68766	68600	-
Eaton 5E			
500i/650i/850i/1100i/ 1500i/ 2000i	-	68600	-
Eaton 5SC			
500i	68765	68600	-
750i	68761	68600	-
1000i/1500i	68767	68600	-
Pulsar Evolution			
500 Rack	68771	-	-
650	68765	68600	-
650 Rack	68771	68600	-
800	68761	68600	-
800 Rack	68770	68600	-

Product	Battery+	Extend	Intervention
850	68761	68600	-
800	68770	68600	-
1100	68766	68600	-
1100 Rack	68772	68600	-
1150	68766	68600	-
1150 Rack	68772	68600	-
1500	68767	68601	-
1500 Rack	68773	68601	-
1550	68767	68601	-
1550 Rack	68773	68601	-
2000	68768	68601	-
2200	68764	68601	-
3000	68769	-	-
EXB 2200/3000	68781	-	-
Pulsar Evolution S			
1250	68763	68601	-
1750	68768	68601	-
2500	68764	68602	-
3000	68769	68602	-
EXB 1250/1750	68780	68601	-
EXB 2500/3000	68781	68601	-
Eaton 5P			
650i	68765	68600	-
850i	68761	68600	-
1150i	68766	68600	-
1550i	68767	68601	-
650i Rack1U	68771	68600	-
850i Rack1U	68770	68600	-
1150i Rack1U	68772	68600	-
1550i Rack1U	68773	68601	-
Powerware 5130			
1250	68763	68601	-
1750	68768	68601	-
2500	68764	68602	-
3000	68769	68602	-
EBM 1750 RT	68780	68601	-
EBM 3000 RT	68781	68601	-
Pulsar EXtreme			
1500/2000	68755	-	-
2500/3000	68756	-	-
C 1000	68753	-	-
C 1500	68754	-	-
C 2200	68764	-	-
C 3200	68769	-	-
C 700	68752	-	-
C EBM 1000	68782	-	-
C EBM 1500	68783	-	-
C EBM 2200/3200	68781	-	-
C EBM 700	68754	-	-
EXB 1500/2000	68784	-	-
EXB 2500/3000	68785	-	-
Eaton 5PX			
1500i RT2U/RT2U Netpack	68763	68601	-
2200i RT2U/RT2U Netpack	68768	68602	INT001
3000i RT3U/RT2U Netpack	68769	68602	INT001
EBM 48V RT2U	68780	68601	-
EBM 72V RT3U/RT2U	68781	68601	-
Eaton EX			
700	68761	68602	-
1000/1000 RT2U	68762	68602	-
1500/1500 RT2U	68767	68602	-
EXB 1000/1500 - 1000/1500 RT2U	68769	68601	-
2200 RT/RT2U/Netpack/RT3U Hotswap	68764	68603	INT001
3000 RT/RT2U/Netpack/XL/Hotswap	68769	68603	INT001
EXB 2200/3000 RT3U	68781	68601	-
PulsarM			
2200	68764	-	-
3000	68769	-	-
Pulsar MX			
4/5 KVA	-	68604	INT001
15/20 KVA	-	68606	INT002
EXB, ModularEasy	-	68602	-
Eaton 9SX			
5/6kVA	-	68604	INT001
8000/11000	-	68605	INT002
EBM 180	-	68602	-
EBM 240	-	68603	-

Services for running UPS/ePDU

Product	Battery+	Extend	Intervention
Eaton 9130			
700	68766	68602	-
1000	68767	68602	-
1500	68768	68602	-
2000	68780	68603	INT001
3000	68780	68603	INT001
5000/6000	-	68604	INT001
1000 RM	68767	68602	-
1500 RM	68768	68602	-
2000 RM/3000 RM	68769	68603	-
EBM 1000	68769	68601	-
EBM 1500	68780	68601	-
EBM 2000	68786	-	-
EBM 3000	68786	68601	-
EBM 6000	-	68602	-
EBM 1000 RM	68769	68601	-
EBM 1500 RM	68780	68601	-
EBM 2000 RM	68781	-	-
EBM 3000 RM	68781	68601	-
Eaton 9PX			
2200VA	-	68814	INT001
3000VA	-	68815	INT001
5/6kVA	-	68604	INT001
8/11kVA	-	68605	INT002
10/12 kVA	-	-	INT002
16/22 kVA	-	-	INT003
3:1 6/8/11kVA	-	68605	INT002
EBM 72	-	68601	-
EBM 180	-	68602	-
EBM 240	-	68603	-
Modular Easy 11000i	-	68603	-
Modular Easy 6000i	-	68602	-
9120			
1000VA	68767	-	-
1500VA	68768	-	-
2000/3000	68780	-	-
700VA	68766	-	-
EBM 1000	68769	-	-
EBM 1500	68780	-	-
EBM 2000/3000	68786	-	-
9125			
EBM 1000/1500/2000	68780	-	-
EBM 3000	68781	-	-
1000VA	68766	-	-
1500/2000	68768	-	-
3000VA	68769	-	-
Powerware 9135			
5000VA/6000VA	-	68604	INT001
EBM R/T3U	-	68602	-
Powerware 9140			
7500	-	68605	INT002
10000	-	68605	INT002
EBM (7500 - 10000)	-	68603	-
Eaton 9E			
15/20 kVA	-	-	INT002
Eaton 9155			
8/10 kVA	-	-	INT002
12/15 kVA	-	-	INT002
20/30 kVA	-	-	INT003

Product	Battery+	Extend	Intervention
Eaton 93 PM			
100 kVA	-	-	INT006
120 kVA	-	-	INT006
150 kVA	-	-	INT007
160 kVA	-	-	INT007
200 kVA	-	-	INT007
30 kVA	-	-	INT004
40 kVA	-	-	INT004
50 kVA	-	-	INT004
60 kVA	-	-	INT005
80 kVA	-	-	INT005
Eaton 93 PS			
(10+10) KVA	-	-	INT003
(15+15) KVA	-	-	INT003
(20+20) KVA	-	-	INT003
(8+8) KVA	-	-	INT003
15/20 KVA	-	-	INT002
30/40 KVA	-	-	INT003
8/10 KVA	-	-	INT002
Eaton 9355			
8/10 kVA	-	-	INT002
12/15 kVA	-	-	INT002
20/30 kVA	-	-	INT003
40 kVA	-	-	INT003
Eaton 93E			
100 kVA	-	-	INT004
120 kVA	-	-	INT005
15/20 KVA	-	-	INT002
160 kVA	-	-	INT007
200 kVA	-	-	INT007
30KVA	-	-	INT003
40 kVA	-	-	INT003
60 kVA	-	-	INT003
80 kVA	-	-	INT004
Eaton ATS/ STS			
ATS 16 / ATS 16N / STS16	-	68600	-
ATS 30A Netpack	-	68602	-
Eaton Blade UPS			
BladeUPS	-	-	INT003
Eaton ePDU G3			
Basic (BA)	-	68600	-
Metered Input (MI)	-	68601	-
Metered Outlet (MO), Switched (SW),Managed (MA)	-	68602	-
Eaton FlexPDU & HotSwapMBP			
FlexPDU & HotSwapMBP	-	68600	-

Product	Easy Battery+
Eaton 5130	
1750	EB004
2500	EB001
3000 2U	EB001
3000 3U	EB002
Eaton 5PX	
2200	EB004
3000 2U	EB001
3000 3U	EB002
Eaton 9130	
Tower 2000/3000	EB005
RM 2000/3000	EB003
Pulsar Evolution S	
1750	EB004
3000 2U	EB001
3000 3U	EB002
Eaton EX	
2200 2U	EB001
2200 3U	EB002
3000 2U	EB001
3000 3U	EB002
Pulsar M	
2200 2U	EB001
2200 3U	EB002
3000 2U	EB001
3000 3U	EB002